

Paper-based system vs. Crossroads electronic system For WIC Participants

1

initial certification

Paperwork for a family of 3 can take an average of

1-4 hours



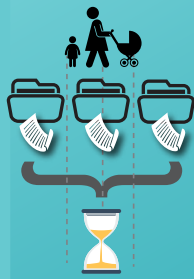
entered into 30 year-old computer system and paper files



2

nutrition education visit

Family arrives for nutrition educational visit. WIC staff complete an assessment & nutrition education. Information is noted in paper record for each family member.



1 hour



3

subsequent certification

1 time/year, all paperwork for each family member is completed again. Paperwork per family of 3 can take on average

1-3 hours



entered into 30 year-old computer system and paper files



paper-based system

With the old

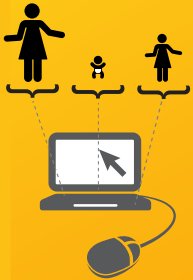


≥ 3 pages per number of WIC participants ($\approx 254,000$) = **762,000 pages**

1

initial certification

Data is entered per family member into system



2

nutrition education visit

Family arrives for assessment & educational visit or mother completes class at home via internet. Information is saved in system.



3

subsequent certification

1 time/year family's information is updated in the system to determine eligibility.

appointment time is decreased

paperwork is decreased



electronic system

With the new

**Less Errors, Paperwork & Time Waiting.
No more duplicate questions.**



CROSSROADS
Making WIC Better

